

Campground Policies

Tent Policy

Tents are allowed on designated tent sites only and only one tent per site. A screen tent with no floor, over a picnic table is allowed. One vehicle allowed at the tent site. We do have designated parking if you have more than one vehicle.

Registered Guest Policy

Visitors who are not registered guests are not allowed on the premises from 10 PM to 8 AM. Visitors to the campsites and cabins must check in with the front desk to obtain a visitor car permit and pay a day use fee of \$5.00 per person per day.

Campfires

Campfires are the responsibility of the guest. Federal law requires that campfires must be contained in the designated fire ring. Fires must be attended at all times and extinguished when leaving them unattended. Fires must be thoroughly doused with water by 11:00 p.m. Cutting of any standing trees on or off the premises is prohibited. **Please be aware that due to extreme drought conditions local, state, or Federal government agencies may place campfire and grilling restrictions throughout the Black Hills including campgrounds. This information is available through the US Forest Service web site.**

Occupancy Restrictions

Occupancy is limited to a maximum of 10 people per campsite.

Speed Limit

Speed Limits are for safety and consideration of our guests. The speed limit at the Resort is 5 M.P.H. This includes all motorized vehicles. Cars, Trucks, Motor Cycles and any type of ATV.

Trash Disposal

Please help by placing garbage in the dumpsters located at each end of the Resort. Please do not burn or leave trash inside the fire grates.

Quiet Hours

Quiet hours are in effect from 10:00 PM through 8:00 AM. Parents, please see that your children observe the rules. Kids under age 18 must be accompanied by an adult after 10 pm.

Fireworks

Fireworks are illegal in the Black Hills and will not be permitted at the Crooked Creek Resort.

Pets

Well behaved pets are welcome. Please clean up after your pet and keep them leashed at all times. Pets are not allowed in any of the Campground buildings and pool area. Designated pet cabins are C4, 5, 6, 7 and Cabin 33. Two pet maximum in any cabin. \$5.00 per pet per day will be charged to the cabin.

Crooked Creek Resort reserves the right to require guests to remove any pets that threaten or be deemed to be dangerous to other guests at the Resort.

Vehicles

All motorized vehicles, including atv's must be driven by a licensed driver only. Washing of vehicles is not permitted as we are not on a city sewer and water. Hill City has car wash facilities. Generators are allowed until 10 p.m.

Damages

Anyone who damages campground property will be liable for the cost of repairs or replacement. All cabins are non-smoking - there is a \$100 penalty for smoking inside cabins.

Swimming Pool

Our heated is open from 8 am to 9 pm. There is no lifeguard on duty. Children under 14 must be accompanied by a parent or guardian over the age of 18. No diving or running is allowed. No food, alcohol, glass containers or pets are allowed in the pool area. Swimming pool opens Memorial Day weekend. Swimming pool closes after Labor Day.

Deposit and Cancellation Policy

Deposit Policy

A one-night stay deposit in the form of a personal check, money order or major credit card will guarantee your reservation. We accept Visa, MasterCard and Discover.

If there is any damage or extra cleaning required in any of the Cabins, Country Inn and RV lots, an itemized statement with your credit card receipt will be sent to you by mail.

Cancellation Policy

RESERVATION CANCELLATION POLICY: There will be a \$25.00 cancellation charge for reservations cancelled 3 days or more prior to arrival. Cancellations made AFTER 3 PM M.T., LESS THAN 3 DAYS OF THE ARRIVAL DATE WILL BE CHARGED FOR THE FIRST NIGHT'S STAY. We will issue a refund

(minus the \$25.00 service charge) if we are able to re-rent it.

Sturgis Bike Rally Cancellation Policy

STURGIS MOTORCYCLE RALLY: Full payment is due for all nights reserved at the time of booking. In case of cancellation, we will attempt to re-rent and issue you a refund for ANY nights we are able to re-rent. A \$25.00 service charge will apply to any cancelation..